

**Boyd, Gina**

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**From:** Vollrath, David A. [vollrath@iusb.edu]  
**Sent:** Tuesday, September 21, 2004 12:09 PM  
**To:** UCCINFO  
**Subject:** Comments on Proposed Changes

I strongly favor the set of proposed changes to regulations affecting utility policies on shutoffs, deposits, and complaints. In view of the decades since the regulations were written and in view of the tragic burden suffered by the poor, now is the time to overhaul these regulations.

I support the proposed changes in deposit, shutoff, and complaint policies, with one small exception. Where the proposal allows gas companies to charge deposits equal to two months of average bills, I favor a further reduction to \*one\* month. One month of average bills is not an unreasonable size for a deposit. For example, this is often used as a deposit size when renting an apartment.